



BUSINESSCENTER
CALIFORNIA

GUIDELINES

Rules of Conduct

All IBOs in good standing are welcome and encouraged to use the Business Center. In order to protect our IBOs, as well as the reputation of our brands, we must all act in accordance with the Amway™ Rules of Conduct.

Children Policy

Children under the age of 16 are not allowed in the Business Center, including the Product Store. Amway is not responsible for unattended children outside the Business Center and in the parking lots.

Training Rooms

Community Room, accommodating 30 people, is available to Platinum level and above, by reservation.

Theater, accommodating 65 people, is available to Emeralds and above or with national account approval.

Auditorium, accommodating 220 people, is available Diamonds and above or with National account approval.

Room reservations can be made during normal business hours. Please refer to the "Reserve the Center" tab for pricing and guidelines.

Trainings

Training sessions are led by Amway Learning Center experts and are open to all IBOs in good standing. For upcoming opportunities to register, refer to the Trainings and Event tab. Training is free and space is limited. Contact the Center for personalized training opportunities for individual groups or meetings.

Product Ordering

A limited number of SKUs will be available at the Business Center and are subject to availability. We reserve the right to limit the quantities of product sold. Our policy at the center is to limit three (3) units per SKU. iPads will be available for placing regular orders for products unavailable at the Center or in excess of the quantities and available for pickup at Santa Fe springs service center.

Product Returns

All product returns, unless they are same day return and exchanges, should follow the normal product return policies via Amway Customer Service. The Business Center is not set up to function as a Service Center and will not be processing product returns.

Forms of Payment

IBO's can make up to three payments in total not exceeding the 3 per item limit. Two using credit card/debit card and one using cash.

IBO Registration

New IBOs are welcome to register at the Business Center. Welcome kits are also available for purchase.

Group Visits

You are encouraged to bring guests to the Business Center. If you plan to bring a group of 20 or more, please contact the Center in advance so we can help ensure you receive the optimal experience.

Brand Experience

Various assessments and tools – such as the FACES™ analysis (a sophisticated, highly technical skin analysis), Tanita scale, skincare and nutrition assessments are available upon request and appointment. Please contact the Center to schedule an appointment or talk to a Brand Ambassador at the Center.

Internet

Free Wifi is available on site.

Parking

Parking is available at the center at no charge. We encourage those that will be holding weekly meetings to carpool in order to provide parking to all IBOs.